A STUDY OF ACCIDENT AND EMERGENCY SERVICE (CASUALTY DEPARTMENT) IN SOME OF THE HOSPITALS IN DELHI

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CONCLUSION

The present study which covers some aspects of the casualty departments of five major hospitals in Delhi provides data for qualitative and quantitative of the present position obtaining in these hospitals.

From the figures available it is clear that there has been a general increase in the work done in the casualty departments in recent years. The equipment supplies and facilities available are insufficient, the personnel assigned are few, and not sufficiently experienced and, the organisation has not developed proportionately to cope with the enlarged work. The study indicates that the services rendered by these departments are inadequate and insufficient.

The reasons for the inadequacy and inefficiency of services are:

1. Failures of organisation
2. Failures of staffing
3. Failures of accommodation, equipment and supplies
4. Shortage of sufficiently experienced medical, nursing and auxiliary staff.

Keeping in mind the above deficiencies the following proposal has been prepared to remedy the situation.

The proposal includes certain preliminaries as absolutely essential and constitute the chief guide lines for the development of the casualty departments.

1. The scope of the functions of the casualty department and the type of the work to be undertaken should be clearly defined.
2. Standards in respect of various aspects of the casualty departments should be laid down and got strictly adhered to.
3. The activities of the casualty departments of the various large hospitals should be coordinated in order to avoid the existing overlaps and gaps.
4. Operation of the casualty services of these major hospitals should be centralised by setting up a control room.